

UltraDrive Firmware Update Tool Guide - 1711

This update procedures are based on Ultra Drive GX only. So if you have different SSD, it might be not working. Please remember Super Talent does not guarantee that customer can keep the data inside SSD. So, please read this guide carefully and follow all procedures correctly.

1. Check PN

If the PN is 'SX' or 'ST', don't use this tool. Please contact to our support center at support@supertalent.com.

2. Check S/N

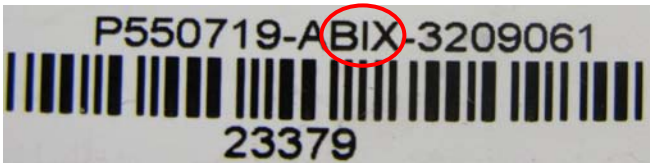
Please check the serial number on backside of SSD. The S/N is like xxxxxxxx-x**BIX**-xxxxxxx.

If you find 'BIX', 'CIX', 'DAX', or 'DBX' in there, you can use "FT" tool (the tool's name starts with FT) to update your SSD firmware.

If the S/N is 'TIX', 'TAX', or 'TBX' please use "TB" tool (the tool's name starts with "TB").

If the S/N is 'XXXX', please use the tool 'FTM28GXXX'.

Please remember the data in SSD may be gone after updating. So please do data backup before you start this procedure. STT does not take any responsibility for data loss.



3. Installation

Download the firmware update tool from website and choose the correct tool to match the part number which you bought from STT. If you use different tool, the update is not working. For example, choice M32GX25H.exe for FTM32GX25H.

Please make DOS booting material like USB drive, floppy diskette or CD ROM. And copy 3 files to booting method. Do not put autoexec.bat or config.sys inside.

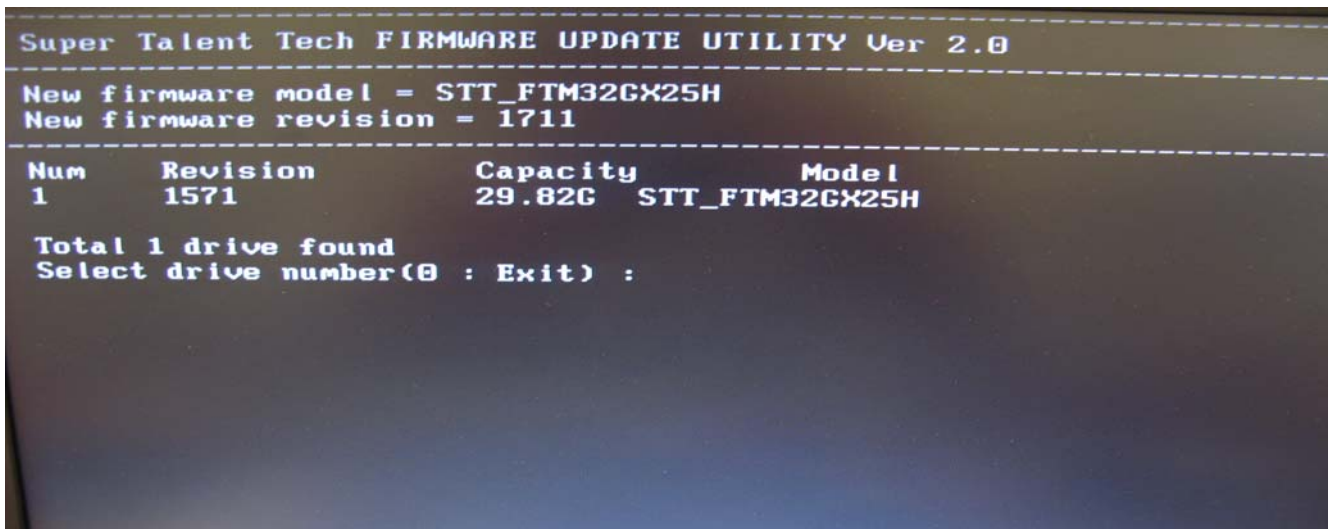
FTD64GX25H
FTD28GX25H
FTM32GX25H
FTM64GX25H
FTM28GX25H
FTM56GX25H



4. Update

Please execute the exact program which is same as you bought. You can see the screen like below. Please read below tips and follow instruction correctly.

1. Boot with DOS mode like Windows 98
2. In prompt, type the tool name (for example 'FTM32GX.exe') and press enter key.
3. If drive is connected well, you can see below screen.



4. Choice the drive number.

5. Finish Update

If the update is done successfully, you can see the message like below. If you have any problem to update SSD, please make sure if all part number, firmware and serial number are correct or not. If that is correct, please reboot the system and try more times. If the problem keep continue, please contact to technical support in STT.

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Super Talent Tech FIRMWARE UPDATE UTILITY Ver 2.0
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New firmware model = STT_FTM32GX25H
New firmware revision = 1711
-----
Num      Revision      Capacity      Model
1         1571         29.82G      STT_FTM32GX25H

Total 1 drive found
Select drive number(0 : Exit) : 1
Firmware download successfully completed!
Remove CDROM or USB and reboot!
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Bye!
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C:\F1711>_
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