

**RMA Request Form**  
RMA Department Fax: 408-941-0941

- IMPORTANT RMA PROCEDURES**
1. Complete this RMA Form with a description of the problem(s) with your product.
  2. Return this completed RMA Form. A copy of the original purchase invoice may be requested.
  3. If requested, all returning product(s) must match with its original invoice description.
  4. A RMA Dept. Representative will e-mail you either a RMA number, or a reason for RMA denial.
  5. Only after you receive a RMA number, return your defective product(s) to Super Talent.
  6. This RMA process is for replacement/repair of defective memory products only.
  7. Your RMA number is valid from the date of issue, and not to exceed beyond the warranty period.
  8. Please write your RMA number on the outside of your shipping box (on the address line).

**Complete this form and FAX it to the RMA Dept. WITH a copy of your purchase INVOICE**

Company \_\_\_\_\_ Customer# \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_

Contact Person \_\_\_\_\_

E-mail \_\_\_\_\_

**For RMA Use Only**

RMA # \_\_\_\_\_

Issue Date \_\_\_\_\_

Total Pieces \_\_\_\_\_

QTY	ITEM NUMBER	DESCRIPTION	INVOICE # and DATE	DETAILED PROBLEM

**Special Request:**

**FOR SUPER TALENT RMA USE ONLY**  
SUPER TALENT IS NOT RESPONSIBLE FOR ANY LOST RETURNED ACCESSORIES EXCEPT FOR CREDIT AND DOA ITEMS.